

## Qenta Welcome Letter

Published: September 8, 2022



Dear valued customer,

On behalf of Qenta Inc., welcome to our family. We know this has been a difficult time and look forward to a brighter future together. In this letter, we want to share who we are, why we are excited for you to join us, and invite you to our Virtual Customer Townhall on Wednesday September 14, 2022, at 8am Eastern Standard Time to directly answer any questions you may have.

After September 29, 2022, remaining customer assets will be held by Qenta subsidiaries but you will have full and ongoing access to your deposits, precious metals holdings, mutual funds and brokerage accounts. Qenta is not a bank; however, it has subsidiaries that are licensed by the Dubai Multi Commodities Centre, which allows Qenta to trade precious metals for its clients. Qenta will facilitate payments in multiple currencies, and over the next year upgrade its card offering.

To ease the transition, a number of your former bank's staff will also be joining our team.

### About Qenta

Qenta is a global financial technology firm headquartered in Houston, Texas, with a vision to lead the world to a frictionless and democratized ecosystem. Towards this end, we offer to our customers savings products such as Responsible Gold, wallets, payment solutions for merchants, and commodities hedging and financing products. We operate in 17 countries around the world with a team of over ~200 people.

Our group Chairman and CEO, Brent de Jong, started working with banks in 1997 to provide financing and restructuring advice globally while at J.P. Morgan. He has since achieved a solid track record of building teams and transforming businesses with the core principle of customer satisfaction.

Our Managing Director, Mariame McIntosh, has worked in the financial services industry for two decades and, prior to joining Qenta, was the CEO of a commercial bank for over 6 years. Her success at the bank was driven by a relentless focus on customer experience.

### Our Mission

Qenta is a purpose-driven business with a committed, experienced team and it is our hope that you can get to know more of our team members in the coming months.

We also hope that you will give us the chance to serve you as we believe the benefits of joining the Qenta family are:

1. Safe and secure custody of your assets;
2. Access to innovative digital products to meet your needs;
3. Our commitment to the highest environmental, social and governance (ESG) standards.

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For more information about the company, please visit our website at [www.qenta.com](http://www.qenta.com).

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## Qenta 1st Virtual Customer Townhall

We look forward to meeting you during our first global Virtual Customer Townhall where you will be able to share thoughts and feedback, as well as ask any clarifying questions directly to the senior leadership team at Qenta.

**Time:** Sep 14, 2022 08:00 AM Eastern Time (US and Canada)

**Hosted by:** Brent de Jong, Chairman and CEO; and Mariame McIntosh, Managing Director of Qenta Inc.

**Join Zoom Meeting:** <https://zoom.us/j/92905617682?pwd=a0FNY1dHaGZUM1VOK1o5VkdwOHR1dz09>

**Meeting ID:** 929 0561 7682

**Passcode:** UXs9jh

Click here to add the event to your calendar:

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If Qenta is not meeting your needs, you can transfer your funds to another organization at any time and through the usual means.

Sincerely,

*Brent De Jong*  
Chairman & CEO, Qenta Inc.

*Mariame McIntosh*  
Managing Director, Qenta Inc.

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